

Travelport and Emirates reach agreements on un-surcharged content, NDC distribution and IT service extension

Langley, UK, 01 July 2021: Worldwide leader in travel retail, <u>Travelport</u>, and one of the world's largest international airlines, Emirates, today announced they have reached a commercial agreement that will allow Travelport-connected travel agencies to avoid the airline's surcharge on bookings via Global Distribution Systems (GDS) that will be introduced from 01 July 2021. Furthermore, the companies announced a new long-term agreement to enable the distribution of Emirates NDC content via Travelport's next-generation platform, <u>Travelport+</u>, and an extension to its longstanding IT agreement.

Adnan Kazim, Chief Commercial Officer at Emirates said: "We are pleased to have reached key agreements with Travelport that take our decades-long partnership to the next level. Supported by the recent launch of Travelport+, these new deals will further cement Emirates as the airline of choice for travellers that want highly personalized offers and access to the world's best destinations. Emirates and Travelport will continue to work jointly on future travel retail solutions that will offer our travel community partners even better and more bespoke services."

As of 01st July 2021, Travelport's global network of travel agency partners will automatically be upgraded to a dedicated channel that provides access to un-surcharged content. These agencies will also continue to benefit from a graphically rich experience when searching for and booking Emirates branded fares, as well as greater access to its ancillary offers, thanks to a long-term extension of the airline's existing agreement to use Travelport's Rich Content and Branding merchandising tool.

As part of the deal, Travelport-connected agencies will be able to gain simplified access to Emirates' NDC content and services via Travelport Smartpoint and the company's enhanced RESTful / JSON APIs once the agencies sign new NDC specific agreements with both companies. Travelport and Emirates continue to progress the NDC technical solution for travel retailers worldwide and are now in the process of developing enhanced features and functionality that will, when complete, be gradually rolled out.

Travelport will also continue to provide Emirates with its industry-leading pricing, shopping and ticket rebooking technology as part of the agreement, to support the airline in the delivery of advanced shopping and rebooking options within its own internal sales channels, including its NDC channel and www.emirates.com.

Jason Clarke, Chief Commercial Officer, Travel Partners at Travelport, said: "This series of agreements highlights the determination of both Travelport and Emirates to re-invent travel retailing and push the boundaries of what's possible. With a shared vision for the future, our long-standing collaboration will continue to go from strength-to-strength. Together, we look forward to giving the many travelers returning to the skies this summer and beyond the best possible offers and experiences."

Sandeep Dwivedi, Chief Operating Officer at InterGlobe Technology Quotient said, "Cost-efficiency in travel bookings is exactly what our customers have been asking for in these unprecedented times. To be able to save more by avoiding surcharge on booking Emirates flights followed by providing branded Emirates fares and ancillary offers to their customers through NDC shall be a game-changer."

About Travelport

<u>Travelport</u> is a worldwide leader in travel retail. Our next-generation marketplace connects buyers and sellers that share our passion for delivering exceptional travel experiences. Unconflicted and independent, we are reinventing a simpler future for travel's complex ecosystem. We are a truly global company, operating in over 180 countries. Our headquarters are in London, United Kingdom.

About ITQ

InterGlobe Technology Quotient (ITQ), a strategic business unit of InterGlobe Enterprises, holds leadership position in travel technology industry with its avant-garde travel technology solutions. Bringing nonpareil inventory options to travel agents' desktops and mobile phones, ITQ renders the process of travel booking and agency management, seamless. As sole distributor of Travelport in India, Sri Lanka, Maldives and Bhutan, ITQ invigorates the connection between travel agents and airlines through a vast network of data.

With innovation fuelling its operations since 2005, ITQ has been technologizing travel agents with inventory, interface and intelligence by being the neural system of travel agencies in India. Connected to nearly 200,000 agency terminals, ITQ serves over 13,000 customers, including travel management companies, online travel agencies and retail agencies, in almost 400 cities while providing unparalleled assistance through 24X7 helpdesk.

Travelport Official Partner

InterGlobe Technology Quotient is an independent Official Partner appointed by Travelport in India, Sri Lanka, Maldives and Bhutan, connecting buyers and sellers to industry-leading travel content through a single platform. Together, Travelport and its Official Partners are on a mission to power the future of travel. By focusing all our energy and expertise on connecting buyers and sellers of travel through a single, independent, unconflicted marketplace, Travelport is reinventing a better future for our industry.

For more information on ITQ and its business and financial solutions, visit <u>www.itq,in</u> Connect with ITQ on Social Media – <u>LinkedIn, Twitter, Facebook, YouTube</u>

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