



PRESS RELEASE

Travelport and Qantas pioneer NDC era for Asia-Pacific region

- Travelport processes live test GDS bookings of Qantas' NDC content

- First connections begin new era of distribution in Australia

Aug 15, 2019: As the next step in its continuing support for Qantas' New Distribution Capability, including the Qantas Distribution Platform (QDP), Travelport, a leading technology company serving the travel industry, has today begun handling its first bookings with Qantas using IATA's New Distribution Capability (NDC) standard. The bookings are being made through Travelport Smartpoint in a live production test environment as Qantas prepares distribution of differentiated NDC content from late 2019.

This NDC connection to Qantas is the first by any GDS to the carrier and enables live bookings of NDC content to be made by selected agency partners taking part in the testing program, including ATPI Corporate Travel, Globetrotter and Travel Beyond. It comes ahead of a rollout to the wider agency community in the coming months. The development is part of the airline's plans for the QDP which is dedicated to offering an improved customer experience through enhanced and personalized content tailored to meet a travelers' unique needs.

Having been the first GDS to make a live NDC booking in October 2018, Travelport has already connected to five European airlines' NDC content. It will follow up with an API NDC connection channel through Travelport's Trip Service API with Qantas' content among the first to be available through this channel. The Trip Service API is also currently part of a testing program with an Australia-based online travel agency successfully coding to it.

Scott Barber, Managing Director Australia and New Zealand at Travelport commented "Qantas shares our vision that NDC has the potential to enhance the travel experience for its customers, offering personalized and differentiated choice and a seamless booking experience. NDC delivery is complex and requires collaboration from all parts of the travel industry. We value our relationship with Qantas and are grateful to our test agencies for partnering with us to ensure we deliver an NDC solution which makes the process of buying and managing travel continually better for everyone. The ongoing delivery of our NDC roadmap is a key part of this."

Peter Muller, International Board Director at ATPI Corporate Travel added "It's great to be part of the team pioneering NDC for the Asia-Pacific region. We're pleased to see an aggregated workflow within Travelport Smartpoint which will enable our agents to continue offering high levels of service to their customers as we move into the NDC content era."

The airline industry has been developing NDC since 2012 with the aim of extending customisation to agents and establishing closer relationships between airlines and customers. Travelport already offers Rich Content and Branding, now used by over 270 airlines, including Qantas, and currently distributing over 340 ancillaries for 90 carriers.

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About ITQ (<u>itq.in</u>)

In India, Travelport partners with InterGlobe Technology Quotient (ITQ), a strategic business unit of InterGlobe Enterprises. ITQ is an official distributor for Travelport in 6 markets across Asia Pacific region including India, Sri Lanka. Headquartered in Gurgaon, the company provides cutting edge travel technology solutions with unmatched inventory options to its customers helping them increase their productivity and business efficiency. With an extended network covering nearly 400 cities having 19 dedicated offices and 14 REPs, InterGlobe

Technology Quotient reaches out to over 36,000 agency terminals, with two nationalised service centres and 16 training centres having state-of-the-art infrastructure and facilities matching international standards.

About Travelport (www.travelport.com)

Travelport (NYSE: TVPT) is the technology company which makes the experience of buying and managing travel continually better. It operates a travel commerce platform providing distribution, technology, payment and other solutions for the global travel and tourism industry. The company facilitates travel commerce by connecting the world's leading travel providers with online and offline travel buyers in a proprietary business-to-business (B2B) travel marketplace.

Travelport has a leadership position in airline merchandising, hotel content and distribution, car rental, mobile commerce and B2B payment solutions. The company also provides critical IT services to airlines, such as shopping, ticketing, departure control and other solutions. With net revenue of over \$2.5 billion in 2018, Travelport is headquartered in Langley, UK, has approximately 3,700 staff and is represented in 180 countries and territories.

Travelport Media Contacts:

Anna Davies Head of Global Communications T: +447787 501 908 E <u>anna.davies@travelport.com</u>

Cheryl Wu (吳夢) Communications Manager – Asia Pacific, Middle East and Africa T: +852 2821 2263 E: <u>cheryl.wu@travelport.com</u>

For Further information please contact:

Taruna Soni | ITQ | +91 124 428 4800 | marketing@itq.in

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