

The power of the platform

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Airline Refund Restrictions due to COVID-19

Due to the global pandemic of COVID-19, some airlines are taking the action of restricting the ability for travel agents to process refund requests via their distribution partners. In order to provide agency users with as much visibility of these restrictions as possible we have compiled a list of the airlines we are aware of that have implemented such restrictions.

Airline Code	Airline
AF	Air France
AI	Air India
AT	Royal Air Maroc
CM	COPA
EK	Emirates
EY	Etihad Airways
GA	Garuda Indonesia
GP	APG Airlines
KL	KLM
LH	Lufthansa
LO	LOT Polish Airlines
LX	SWISS
MS	EgyptAir
OD	Malindo Air
OK	Czech Airlines
OS	Austrian Airlines
PS	Ukraine International Airlines
RJ	Royal Jordanian
S7	Siberia Airlines
SA	South African Airways
SK	Scandinavian Airlines System (SAS)
SN	Brussels Airlines
SQ	Singapore Airlines
SU	Aeroflot Russian Airlines
TG	Thai Airways
TK	Turkish Airlines
TP	TAP Air Portugal
TR	Scoot
VS	Virgin Atlantic

ITQ
LANKA

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